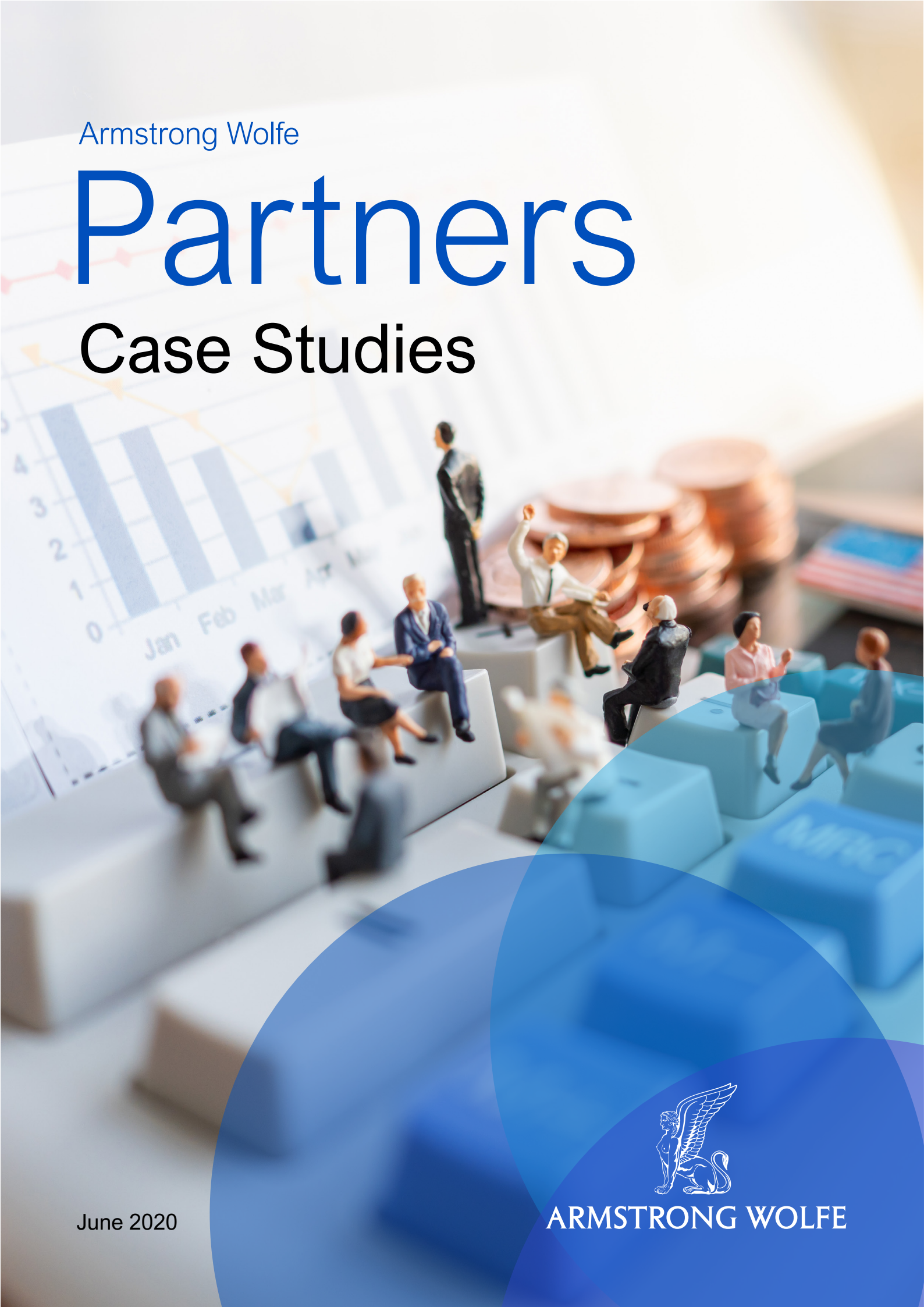


Armstrong Wolfe

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Case Studies



June 2020



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Recent Engagement



A Review of First Line Controls and Surveillance

The Capital Markets Surveillance Department at a major US-headquartered bank has experienced exponential growth and development over the last 24 months. Due to staff evolutions, the COO was interested in taking a step back for perspective, and solicit an independent view of how well the department was operating, which included an assessment of the overall team's working, quality of models and alerts in place, status of stakeholder interactions, and high-level industry benchmarking.

Armstrong Wolfe Solutions was able to match its expertise to the challenge, and provide a rapid initiation of the project. In the following 4 weeks, the COO received constructive and balanced feedback in real-time, and a comprehensive, pragmatic summary report with recommendations for discussion. The assignment then quickly pivoted from assessment to operating mode, where Armstrong Wolfe Solutions has provided the management bridge on behalf of the COO, to move selected projects and recommendations forward in the "BAU".

The Design and Execution of a Global Transformation Office

The Global Markets APAC COO of an Asian bank, has recognized the need to develop significant capacity for change in the organization, and initiate projects aimed at converging infrastructures, processes and people across the globe to achieve efficiencies and cost benefits. However, executing change on this magnitude requires experience, planning and a new way of working for the group.

The COO was required to make a presentation to the relevant Board to present the proposal. Drawing from its extensive experience in executing change at scale in complex, global banks, the Armstrong Wolfe Solutions team developed several 'target operating model' and transformation options for consideration. The options presented allow internal Management to create maximum alignment with the bank's operating norms and its business footprint. The pros and cons of each model were shown, with the key points of attention highlighted, drawn from direct experience. Within 2 weeks the COO had a complete foundation built for the Board presentation.

Find out how we can help you.

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